

Spotlight: Celebration

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January 2026



Ren Anderson, Director of Philanthropy & Community Relations

Our communities are powerful. They have the potential to shape who we become. Just ask Ren Anderson, our Director of Philanthropy & Community Relations at North Country Healthcare (NCH).

Along with a background in non-profits, Ren's professional roots are in the retail and hospitality industries, fields built on service, relationships and making people feel welcome. The people were great. The work was fine. But something was missing: a deeper sense of purpose. Fortunately, Ren's community was looking out for her, and someone recommended she look into jobs at North Country Home Health & Hospice Agency.

Ren joined NCHHA as Executive Assistant to Tiffany Haynes (then-President of the NCH Affiliate), and from day one, it was made very clear to her that this job didn't have a ceiling. She was encouraged to grow to her full potential and the support that she found from colleagues at every level of the organization allowed her to flourish and find her calling. That support stuck with her. Now as a leader herself, Ren is quick to recognize potential in every one of her staff and support their growth.

Ask Ren what it's like to work at NCH and she'll tell you this: people here are rooting for you. She's deeply passionate about helping employees find the best fit for their skills. Even if that path leads outside her department. That's not just good leadership; it's a powerful expression of our vision at NCH. Healthy and empowered rural communities are made up of healthy and empowered individuals supporting one another.

Ren's work is all about building relationships, which she doesn't see as transactional, but as foundational to our humanity. "Relationships build who you are and shape your point of view," she told us. Her most trusted tools are refreshingly simple: saying "thank you" (often) and asking for advice (even more often). Those conversations lead to new ideas and perspectives and often are the first step to changing hearts and minds.

When I asked Ren what surprised her most about NCH, her answer was immediate: how much fun it is to work here. Fun and deeply rewarding. Why? Because our communities are special. They take care of each other, which translates into how our staff take care of each other, and how we take care of our patients.

Ren's superpower is storytelling, and it shows in every conversation that she has, whether it's recorded for an audience on the Rural Roots Podcast or one-on-one. Stories help us to relate to one another and connect with our community. That connection is an integral part of providing excellent care for community members.

Thank you, Ren, for leading with our Mission, Vision, and Values at the core of everything you do!

With appreciation,



Pictured left to right:
Bernie Adams, LSSBB,
Chief Quality Officer, and
Abby Lane, LSSGB,
Performance Improvement
Specialist

**Nominate
Someone!**